

Dealing With Difficult People In A Week By Brian Salter;Naomi Langford-Wood

By Brian Salter;Naomi Langford-Wood

?The ability to deal with difficult people is crucial to anyone who wants to advance their career. Written by Brian Salter and Naomi Langford-Wood, leading experts on Dealing with difficult people in a week, Brian Salter and Naomi Langford-Wood. 144415883X (pbk.), Toronto Public Library

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When dealing with difficult people, our immediate urge is to jump to our own defense. Today, there are smarter moves to make when dealing with a tyrant.

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Brian Salter and Naomi Langford-Wood are business and communication specialists, consultants and speakers on the international conference circuit. Together, they have

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She thinks you're having a conversation, but you don't get to speak a word. Something doesn't go according to plan and you're the one he blames.

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